

## DISASTER RECOVERY



The experienced team at NOR-EX offers an effective bridge and communication mechanism between the senior leadership of the affected community and the recovery task force to effectively mitigate recovery project risks by helping to achieve the mutual recovery goals of a reduced recovery time frame with improved cost certainty.

### RECOVERY ACTION PLANNING

This detailed plan will establish and identify a process to transition from the Emergency Operating Centre [EOC] to a longer term Recover Operating Centre [ROC], it will begin to identify what the Recovery

Management Team [RMT] structure along with key roles and responsibilities, identify areas where additional staff might be required to effectively handle increased work load, and establish high level recovery timelines and milestones.

### RECOVERY PROJECT IDENTIFICATION & TRACKING

NOR-EX will facilitate the identification and circulation of assessment information to enable effective prioritization and decision-making activities. A master project list detailing the event related damage must be developed, maintained, updated, and actioned in recovery. NOR-EX will provide assistance in managing the information obtained in the assessment process, identification, approval and prioritization of the recovery projects for addition to the master list and the identification and management of capable staff and contractors required to assist in this process are all fundamental and critical services.

### FUNDING MANAGEMENT

NOR-EX can assist by effectively establishing this process with Federal and Provincial agencies, NGO's, and to manage donations. Accounting for recovery-funding expenditures is inevitable and the careful preparation and management of funds throughout recovery is essential to expedite the process.

### PROJECT MANAGEMENT

NOR-EX has skilled staff to assist in expediting the recovery activities such as augmenting their existing staff with skilled and knowledgeable project managers to map out a realistic recovery program and begin to execute on approved recovery projects.

### TESTIMONIALS

*"The team at NOR-EX provided communication, strategic planning, funding and project management tools helping the Renewal Office Team to effectively implement our recovery action plan."*

~ **James Thackray**, Chief Administrative Office, Town of High River

### PROJECT EXPERIENCE

- 2011 Slave Lake Wildfire
- 2013 Southern AB Flooding – High River
- 2013 Southern Alberta Flooding – Stoney Nakoda First Nation (Ongoing)
- 2015 Thompson Nicola Regional District Flooding – Cache Creek (Ongoing)